

# RED HAT CLOUD FORMS FOR SERVICE INTEGRATION - EDGE CLOUD ENGAGEMENT

A **\$14bn**  
Network  
Equipment  
Manufacturer

## Overview

The customer is a \$14bn Global Network Equipment manufacturer. They wanted to create a cloud management portal for managing multiple cloud environments which includes public and private clouds.

## Challenges

- Without an orchestrator, managing multi-cloud environment became extremely complicated for the service provider.
- Due to the lack of a centralized management system, workload provisioning from private cloud to public cloud became cumbersome

## Solution

- **Deploy:** Cloud forms Management portal deployment in multiple customer datacenter locations( multi-cluster deployment)
- **Integration:** VMware NSX neutron plugin integration for network services to centrally manage configuration settings and push them to managed network nodes.
- Service Now integration for ITSM lifecycle management.
- InfoBlox integration for IPAM to automatically assign and provision IP addresses as part of the workflow deployment

## Outcomes

**92%**

Faster service with multivendor service integration

**2x**

More service requests fulfilled