Claim Processing Solutions

for a Profit Managed Healthcare Company

Our client is one of the largest US based profit managed healthcare company. It is among top 10 in the United States on the Fortune 500. It offers health care products and insurance services.
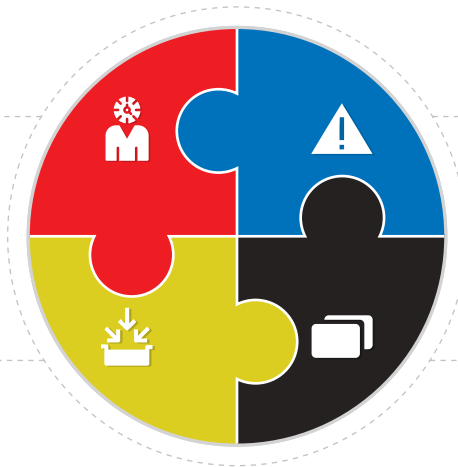
The client demanded us effective claim processing solutions. Any Successful insurance business, the make or break happens during Claims Processing. It is at this stage, that the insurance company meets its commitment to its customers, sets standards of services, drives credibility and accomplishes its obligations.

The Claims are deeply reliant on process, speed and accuracy to meet customer demands, as it involves layers of administrative, managerial and customer service function, marked by information intensive manual task and problematic document formats.

Challenges of Effective Claims Processing

Manual Inputs - 100+
FTE processing claims

Human Errors

Input from multiple systems

Challenges of retrievals from legacy applications

Our Solution

ALTEN Calsoft Labs through its robotic process automation solved the challenges of claim processing by:

Unified Integration	Operational Accuracy & Speed	Increases Efficiency	Flexibility to Scale

Results of RPA Solutions

Automation of revenue cycle management from top to bottom

Automate systems integration

FTE reduction for manual activities

100% accuracy rate

Billions in claims processed

Our Global Footprint

UNITED STATES

2903, Bunker Hill Lane,
Suite 107, Santa Clara,
CA 95054.

3655 North Point Parkway
Suite 650, Alpharetta
GA 30005

5 Great Valley Parkway
Suite 359, Malvern,
PA 19355

UNITED KINGDOM

3-5 Crutched Friars
London EC3N 2HT,
United Kingdom

FRANCE

40 avenue Andre Morizet,
92514 Boulogne-Billancourt,
France

INDIA

7th Floor, Tower D,
IBC Knowledge Park, 4/1,
Bannerghatta Main Road,
Bengaluru - 560029

Level 7 Maximus Towers
Building 2A Mindspace
Complex, Hi-Tech City
Hyderabad - 500 081

1st & 2nd Floor, ESPEE IT
Park, Plot No.5, Jawaharlal
Nehru Road, Ekkaduthangal,
Chennai - 600032

Stellar IT park, C-25,
Sector-62, 3rd Floor
(Western Side) of Tower-2,
Noida - 201301

SINGAPORE

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Tong Eng Building,
Singapore - 069533