

Claim Processing Solutions

for a Profit Managed Healthcare Company

Our client is one of the largest US based profit managed healthcare company. It is among top 10 in the United States on the Fortune 500. It offers health care products and insurance services.

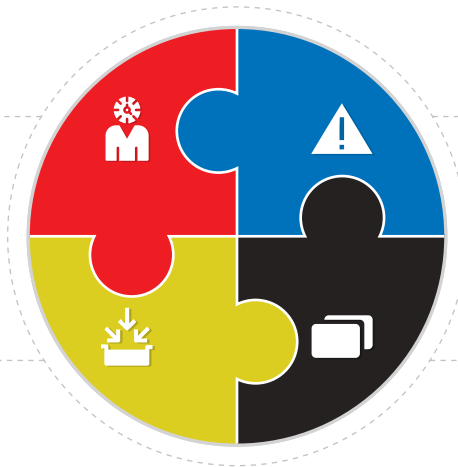
The client demanded us effective claim processing solutions. Any Successful insurance business, the make or break happens during Claims Processing. It is at this stage, that the insurance company meets its commitment to its customers, sets standards of services, drives credibility and accomplishes its obligations.

The Claims are deeply reliant on process, speed and accuracy to meet customer demands, as it involves layers of administrative, managerial and customer service function, marked by information intensive manual task and problematic document formats.

Challenges of Effective Claims Processing



Manual Inputs - 100+ FTE processing claims



Human Errors

Input from multiple systems

Challenges of retrievals from legacy applications

Our Solution

ALTEN Calsoft Labs through its robotic process automation solved the challenges of claim processing by:

Unified Integration



Operational Accuracy & Speed



Increases Efficiency



Flexibility to Scale



Results of RPA Solutions



Automation of revenue cycle management from top to bottom



Automate systems integration



FTE reduction for manual activities



100% accuracy rate



Billions in claims processed



Our Global Footprint



business@altencalsoftlabs.com

www.altencalsoftlabs.com



UNITED STATES

2903, Bunker Hill Lane,
Suite 107, Santa Clara,
CA 95054.

3655 North Point Parkway
Suite 650, Alpharetta
GA 30005

5 Great Valley Parkway
Suite 359, Malvern,
PA 19355

UNITED KINGDOM

3-5 Crutched Friars
London EC3N 2HT,
United Kingdom

FRANCE

40 avenue Andre Morizet,
92514 Boulogne-Billancourt,
France

INDIA

7th Floor, Tower D,
IBC Knowledge Park, 4/1,
Bannerghatta Main Road,
Bengaluru - 560029

Level 7 Maximus Towers
Building 2A Mindspace
Complex, Hi-Tech City
Hyderabad - 500 081

1st & 2nd Floor, ESPEE IT
Park, Plot No.5, Jawaharlal
Nehru Road, Ekkaduthangal,
Chennai - 600032

Stellar IT park, C-25,
Sector-62, 3rd Floor
(Western Side) of Tower-2,
Noida - 201301

SINGAPORE

101, Cecil Street, # 24-10,
Tong Eng Building,
Singapore - 069533



ALLEN Calsoft Labs is a next gen digital transformation, enterprise IT and product engineering services provider. The company enables clients Innovate, Integrate, and Transform their business by leveraging disruptive technologies like mobility, big data analytics, cloud, IoT, DevOps, RPA, software-defined networking (SDN/NFV). ALLEN Calsoft Labs provides concept to market offerings for industry verticals like education, healthcare, networking & telecom, hi-tech, ISV and retail . Headquartered in Bangalore, India, the company has offices in US, Europe and Singapore. ALLEN Calsoft Labs is a part of ALLEN group, a leader in technology consulting and engineering services.