



# Travelbot

Delivering Connected

**Travel Experience**  
to millions

## CUSTOMER

A leading travel technology company

## CHALLENGES

Provide better travel booking and other experiences by integrating different systems to various chat applications by creating a bot on the chat system to assist travelers

## PROCESS AUTOMATION HIGHLIGHTS

AI/NLP Integration	Integration of AI/NLP for Botkit Support
Messenger Services	Create webhooks to communicate messenger services
ChatBot	Create RESTful web services to consume botkit API and webservices, then wrap data to messenger services through botkit
Integration	Integrated supporting components and libraries, to download packages and resources required for continuous build and integration process

## TECHNOLOGY

Tools	Eclipse, Java, Windows, Jersey, Maven and JIRA
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## SOLUTION BLOCK DIAGRAM

