THE CLIENT
The customer is a world's largest technology distributor.

BUSINESS NEED
The customer was experiencing problems in onboarding trading partners and effective tracking of orders. Some of the challenges were:
- Lengthy onboarding times for trading community partners
- No specific or unique tracking system for customer orders
- No support of different protocols
- Manual processes for a set or group of partners
- Address complex formats of trading partners
- No synchronization between internal application interfaces

TECHNOLOGY USED
- Environment: IBM B2B Sterling Integrator, IFS Applications
- Database: Oracle 11g

SOLUTION DELIVERED
ALTEN Calsoft Labs' solution comprised the following activities viz,
- Creation of reusable frameworks and processes to simplify onboarding of trading partners
- EDI Map Development
- Setup and Maintenance of Trading Partners
- Development of components like transaction specific maps
- Business Process Development
- Testing & Production Support

BUSINESS BENEFITS
- Considerably shortened timelines for onboarding new customers
- Reduced cycle time of the entire supply chain process
- Shortened order fulfillment cycle times
- Enhanced corporate agility by providing aligned & actionable insights to decision makers
- Empower business owners to take actions through integrated and powerful end-user applications

ABOUT ALTEN CALSOFT LABS
ALTEN Calsoft Labs is a next gen digital transformation, enterprise IT and product engineering services provider. The company enables clients innovate, integrate, and transform their business by leveraging disruptive technologies like mobility, big data, analytics, cloud, IoT and software-defined networking (SDN/NFV). ALTEN Calsoft Labs provides concept to market offerings for industry verticals like education, healthcare, networking & telecom, hi-tech, ISV and retail. Headquartered in Bangalore, India, the company has offices in US, Europe and Singapore. ALTEN Calsoft Labs is a part of ALTEN group, a leader in technology consulting and engineering services.