



THE CLIENT

The client provides trusted, accessible and globally- Connected library and information services.



BUSINESS NEED

The client envisaged to provide Cost Effective PeopleSoft Support & Enhancements to the Customer.



TECHNOLOGY USED

- People soft 7.5,
- WIN NT,
- Unix Server
- Oracle 8.2 as Backend Data Server

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PROCESS

- Baseline Study & Analysis
- Transition Planning & Execution
- Takeover
- Parallel Run
- Independent Run
- SLA Compliance
- App Owner Approval
- Service request process finalization
- Development & testing
- User Acceptance Testing



SOLUTION DELIVERED

- Identifying the key requirements from users
- $\ \, \ \, \ \,$ Supporting the users by addressing their issues
- Addressing the customizations, service/change requests and enhancements to the People Soft system
- Design & Analysis of the system
- Development / Coding
- Unit & system Testing
- $\ \, { \odot } \,$ Coordinating the user acceptance testing.
- Migrations between environments
- Training users and team members with the system

ABOUT ALTEN CALSOFT LABS

ALTEN Calsoft Labs is a next gen digital transformation, enterprise IT and product engineering services provider. The company enables clients innovate, integrate, and transform their business by leveraging disruptive technologies like mobility, big data, analytics, cloud, IoT and software-defined networking (SDN/NFV). ALTEN Calsoft Labs provides concept to market offerings for industry verticals like education, healthcare, networking & telecom, hi- tech, ISV and retail. Headquartered in Bangalore, India, the company has offices in US, Europe and Singapore. ALTEN Calsoft Labs is a part of ALTEN group, a leader in technology consulting and engineering services.

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