

CE Italy – Upgradation Oracle Apps from 11i to Oracle EBS R12



CASE STUDY



Project Overview
R12 Data Migration to new Operating unit.



Business Function
Supply Chain



Engagement Length



Applications / Modules
Master Data Entities



Team Size & Structure
Offshore + Onshore



Target Users



Year of Upgrade

THE CLIENT

The Client is the largest networking company in the world. It is an MNC based in the United States that manufactures and develops networking hardware and other equipment, services and products related to telecom.



“You are one of the best teams not only in terms of the technical skills that you possess but by far a team that shows solidarity always even under duress. I have seen you through straight 30-40 hours of transition, how each of you support the other even when it is not your area of expertise.”

- Says Group Head John K



CHALLENGES

- Involvement of multiple data bases
- Complexity of country specific localizations and configurations
- Complexity of the application due to customizations

SOLUTIONS & SERVICES

Solutions :

- Complete Data Migration related business and IT interactions.
Created special Order fulfilment process to account for legal, tax and custom requirements for Italy.
- Data Migration of mass conversion of customer data, Order, quote, Service and install base updates
- Executed All Data Migration scripts across multiple 11i and R12 databases

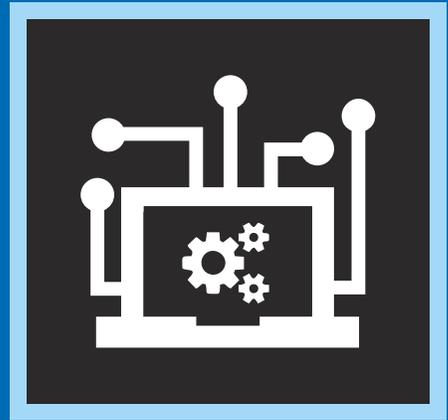
SERVICES

- Data Migration

VOC & POSITIVE IMPACT

- Consolidations of multiple databases to one central database
- Implementation of more OOB functionality by converting customizations to vanilla functionalities

TECHNOLOGY USED



- Oracle Applications R12.1.3,
- SQL
- PL/SQL
- TOAD
- Reports
- UNIX



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