



Healthcare

# Virtual Care Solutions

*Continuing the journey of transforming consumer-centric health through Virtual Care.*

Technology is transforming the future of Virtual Care after post-Covid. Virtual health has become increasingly popular among patients in the last few years. As a result, the healthcare ecosystem is transitioning into an era of consumerism, interoperability, changing business models, and an increased emphasis on prevention and well-being.

The COVID-19 pandemic has spurred action to address the fundamental changes and discuss approaches for virtual care. As we move towards a new normal, the healthcare industry is rethinking care delivery approaches and models. There is an increased emphasis and heightened interest in telehealth and virtual care. Providers, Payers, and other players are embracing digital health like never before. ACL Digital is working with global healthcare organizations to:

- Realign for digital patient engagement, virtual care using processes, technology, and tools
- Reinforce new care delivery modalities by powered by digital

At ACL Digital, the virtual care solution ecosystem comprises diverse offerings supported by frameworks and accelerators sharing a common value proposition to virtual health strategy.

## Virtual Care at-a-glance

Healthcare systems are ushering in a new era in outpatient care and embracing value-based care. As a result, non-hospital settings, including outpatient, home, and virtual care, have become the preferred care models for organizations and patients.

### Virtual Visits and Telemedicine

Virtual consultations connect both patient-to-clinician and clinician-to-clinician through communication channels such as Video, Phone Calls, Live Chat & Text messages to support diagnosis, self-care, counseling services, File transfers, access to referrals, surveys/forms, and treatment management.

### Remote Patient Monitoring

Care solutions for remote patient monitoring and chronic condition management will improve the quality of life for patients and caregivers through innovative digital technology and solutions. It enables tracking a patient's health and clinical signs from anywhere.

### Care Coordination & Management

Help improve patients' understanding, engagement, and treatment plans. Care coordination helps to improve payer/provider relationships in the virtual care ecosystem.

### Patient Adherence

Tools for patient response measures improve medication adherence, health tracking, and patient accountability. The timely health-related outcomes and medical data to drive improvement and integration of healthcare ecosystem

### Wellness & Social Work

Care, prevention, and well-being services will turn to virtual care. In addition, virtual social work helps to improve communication and care for underserved populations: portals and mobile solutions on shifting in preventing illness through wellness and prevention strategies.

### Tele-health Care

The solutions and technology improve disease monitoring using medical IoT (e.g., eICU, telepsychiatry, Cardio Patient Monitoring ). Monitoring patients' vitals consistently is crucial for obtaining healthcare data for enhanced clinical decisions.

## Virtual Care Solutions Drive Connected & Coordinated Care

ACL Digital offers customers a broad spectrum of high-quality virtual care solutions to meet skyrocketing healthcare needs. We help connect patients with healthcare providers and are designed with security, accessibility, and quality patient experience.

ACL Digital helps organizations address the shift to virtual health with consulting, operations, and technology services to help

launch, scale or enhance virtual health. We accelerate the shift toward customer-driven, anywhere, on-demand care.

ACL Digital builds solutions and frameworks to help healthcare organizations shift to value-based care, regulations, technology advances, and total experience. Virtual care delivery has grown to include wearables and mobile apps.

# Solutions

At ACL Digital, we blend Total Experience (TX) strategy and design thinking approach to build solutions, frameworks & accelerators with our rapid prototyping and deep technology expertise to build a virtual care solution that provide frictionless, and flawless experience

## IoTify

*Integrated IoMT cloud framework*

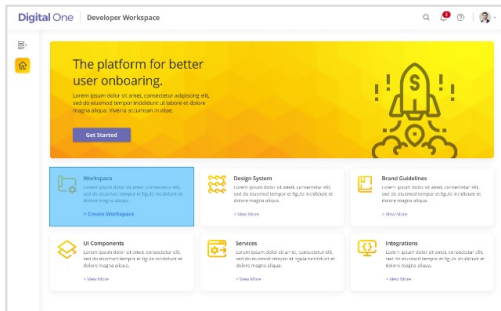
IoTify is a flexible, secure, and feature-rich multi-platform IoMT cloud & application framework specially designed for medical devices.



## DigitalOne

*Accelerate your digital transformation*

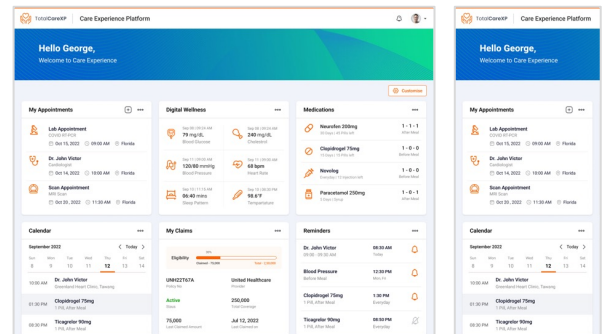
A robust engineering platform for developing secure, compliant applications that helps in unifying and streamlining the business operations and IT systems.



## TotalCareXP

*Care experience platform for Healthcare*

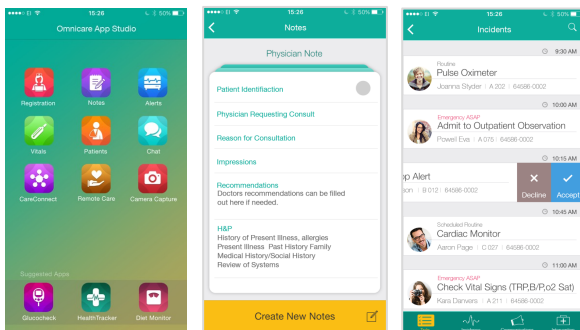
Personalize and streamline daily tasks and access essential health information in a central dashboard to engage patients, providers, and healthcare professionals with a low-code no-code care solution.



## OmniCare

*Mobile apps studio for the total care experience*

A studio with a collection of mobile healthcare applications enhancing the experience of patients, providers, agents, and healthcare professionals.



## ACL Digital Healthcare

ACL Digital's Healthcare Practice works with healthcare organizations to engineer personalized Total Experiences - anytime, anywhere, and on demand. Our design-led engineering services have provided secure, compliant, interoperable Digital Healthcare and Medical Device Engineering solutions accelerating digital innovation, driving business transformation, and enabling industry-wide convergence. With a "Digital First and Total Experience" philosophy, we are the partner of choice for global MedTech, Medical Devices/OEMs, and ISVs, in their Digital Healthcare, Omnichannel Patient Engagement, Virtual First care (V1C), Connected Medical Devices, and Digital Front door strategy implementation journey.

- By uniting analytics, compliance, UX, cloud, and interoperability, we offer unique, scalable Digital solutions that aim to enhance the quality, convenience, and personalization of care delivery.
- Leverages the triple trifecta (Cloud, Analytics, and UX for medical devices) to integrate data across disparate systems – from imaging to vitals to claims – helping cross-reference, match historical patient information, proactively identify illness, and engage with patients.

For more information, visit [www.acldigital.com/healthcare](http://www.acldigital.com/healthcare)

## ACL Digital

ACL Digital, an ALTEN Group Company, is a digital product innovation and engineering company. We help our clients design and build products (AI, Cloud, and Mobile ready), content and commerce-driven platforms, and connected digital experiences for the modern world through a design-led Digital Transformation framework. By integrating our strategic design, engineering, and industry capabilities, we help our clients decode the digital world and accelerate their growth journey.

We are a trusted Digital Transformation and Modernization partner, combining deep technical expertise and industry knowledge to help our customers deliver solutions with a "Total Experience" philosophy. Our offerings and proven frameworks create exponential value and competitive advantage for our customers by giving them the power to IMAGINE, INNOVATE, TRANSFORM and SUSTAIN enterprise digital core.

For more information, visit [www.acldigital.com](http://www.acldigital.com)



**Digital  
Product  
Engineering**