

# Care**Circle**

Personalized, Closed collaboration platform across the care continuum



ACL Digital's CareCircle, is a healthcare community engagement platform that connects everyone with your healthcare professionals, care teams, family members, and friends you trust. The engagement platform will always act like your buddy mentor to stay up to date on essential care activities and health information. With secure messaging, CareCircle personalizes, coordinates, and extends care experience to patients, physicians, and clinicians.

Healthcare professionals, including doctors, nurses, lab technicians, aides, and more, play a crucial role in delivering critical care services for the sick, injured, and ailing population.

CareCircle is designed to unite institutions by engaging frontline and knowledge workers to promote a positive workplace experience. As a result, the CareCircle value delivered depends on the healthcare professionals and level of access.

- For patient experience, connects everyone in your trusted health circle
- For employee experience, empowers to create, secure, share knowledge and spread ideas

Transforming patient experience with connected care

A community engagement platform to create secure digital spaces for your patient and healthcare professionals.



## **Features and Functionalities**



#### Communication

- Activity Stream Activity streams display a group, member, or community's activities chronologically
- Groups Users can create and join public, open, and closed groups. Patients, by default, will be a part of the closed group.
- Posts Users can share brief messages, videos, and images through posts.
- Events: Users can create, organize, and manage public and private events.
- Comments & likes Provide comments on various topics and posts. Users can share and support the emotions through likes, get well soon etc.
- Private Messaging Send private messages to a User or group.
- Attachments Add attachments to all content and comments. It also allows for capturing medical records in one place.



#### Content Management

- Widgets Easily find the latest topics, events, groups, and new users grouped as widgets.
- Search The powerful search function allows Healthcare professionals to find what they need quickly.

- Highlight Content Highlight the critical content that stands out for extra attention.
- Follow groups/members Follow the members or groups to stay informed on the latest content.
- Tagging Content can be tagged with labels, making content easy to find and well organized.



## **Data & Security**

- Single Sign-on One login reduces security risks while making it easier to access.
- Delete Accounts & Personal
   Data: Members can delete their
   accounts and are informed
   about which information is
   deleted and retained.
- Account Setting Manage user login details, notification settings, privacy settings, and account status.
- Data Policy The administrator can create and update data policies, and regular members can provide or withdraw consent.
- Content Visibility Users can determine the visibility of content they publish - public, group members, or community.



#### **Platform Configuration**

 Landing page - The administrator can set the home page based on user types.



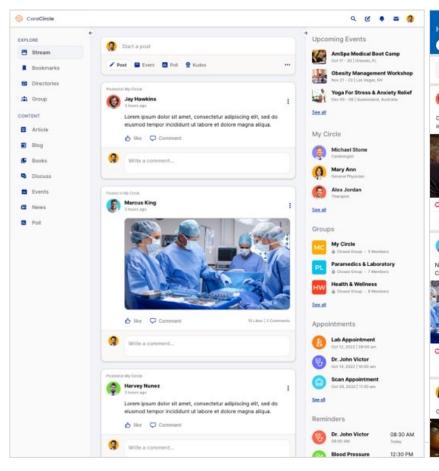
- Customize the look & Feel The administrator can customize the platform based on the branding guideline of your institution using colors, images, etc.
- General Configurations The platform allows many configurations, such as time & date, email verification, system email configurations, email content, regional settings etc.
- Migration CareCircle platform supports migrating User information and other content.

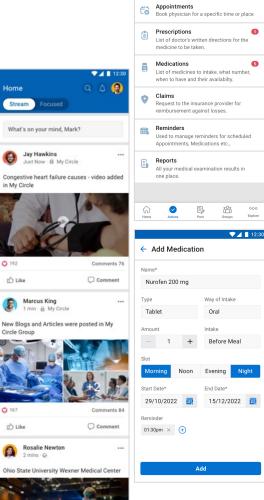
Action Center - CareCircle Actions
help users to get work done
through quick communications.
Design the Action Templates
based on your needs that act to
collect, request, and post
information. Actions play a crucial
role in integrating any external
application using APIs. Action
Templates include new forms,
feedback, applying for leave,
Scheduling a meeting, and many
more.



## Integration & Actions

 Integration – CareCircle seamlessly integrates with BigBlueButton, Google Analytics, Google meet, and many more.





Actions



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#### **ACL Digital Healthcare**

ACL Digital's Healthcare Practice works with healthcare organizations to engineer personalized Total Experiences - anytime, anywhere, and on demand. Our design-led engineering services have provided secure, compliant, interoperable Digital Healthcare and Medical Device Engineering solutions accelerating digital innovation, driving business transformation, and enabling industry-wide convergence. With a "Digital First and Total Experience" philosophy, we are the partner of choice for global MedTech, Medical Devices/OEMs, and ISVs, in their Digital Healthcare, Omnichannel Patient Engagement, Virtual First care (V1C), Connected Medical Devices, and Digital Front door strategy implementation journey.

- By uniting analytics, compliance, UX, cloud, and interoperability, we offer unique, scalable Digital solutions that aim to enhance the quality, convenience, and personalization of care delivery.
- Leverages the triple trifecta (Cloud, Analytics, and UX for medical devices) to integrate data
  across disparate systems from imaging to vitals to claims helping cross-reference, match
  historical patient information, proactively identify illness, and engage with patients.

For more information, visit www.acldigital.com/healthcare

### **ACL Digital**

ACL Digital, an ALTEN Group Company, is a digital product innovation and engineering company. We help our clients design and build products (AI, Cloud, and Mobile ready), content and commercedriven platforms, and connected digital experiences for the modern world through a design-led Digital Transformation framework. By integrating our strategic design, engineering, and industry capabilities, we help our clients decode the digital world and accelerate their growth journey.

We are a trusted Digital Transformation and Modernization partner, combining deep technical expertise and industry knowledge to help our customers deliver solutions with a "Total Experience" philosophy. Our offerings and proven frameworks create exponential value and competitive advantage for our customers by giving them the power to IMAGINE, INNOVATE, TRANSFORM and SUSTAIN enterprise digital core.

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Digital Product Engineering

